



Get to know your dental benefits

Aetna Navigator® Member Website

Aetna Navigator helps you make the most of your dental benefits and insurance plan. Take advantage of all its features.

Aetna Navigator is where you go to:

Find a dentist

- Use your personalized DocFind® online directory to find dental professionals and facilities that participate in your plan — in English or Spanish
- Change a primary care dentist

Get an ID card

- Print wallet-size temporary dental ID cards
- Order replacement member ID cards

Check a claim

- Look up the status of a dental claim
- See your Claim Explanation of Benefits (EOB) statements.

Review your plan and benefits information*

- Check who is covered on your plan
- Manage health care and dependent care spending accounts

Keep track of dental costs

- Learn the estimated cost of common dental procedures in your area before you have them done
- See Flexible Spending Account (FSA) status, account balance(s), payment details

Wherever you have Internet access you can take care of many transactions online 24 hours a day, 7 days a week.

Registering for Aetna Navigator is quick and easy. Here's how:

- Go to www.aetna.com.
- Click on the "Register" link.
- Complete the requested information to verify you are an Aetna member.
- Select a user name, password and security phrase. Once your registration is complete, your user name and password will give you access to all the features of Aetna Navigator.

Use Ann, Aetna's virtual assistant, to:

- > Help you register and log in
- > Answer questions
- > Find tools and information



*If included in your plan.



Save time, avoid guesswork, do what you need to do

Here's what else you can do

- Get personalized health and benefits messages*
- Send secure e-mails to Aetna Member Services (also available in Spanish); send messages about specific claims with important information already filled in
- Ask for e-mail alerts when new information, such as Explanation of Benefits (EOB) statements, are ready

Get experienced health information

- Visit Simple Steps To Better Dental Health® at www.simplestepsdental.com. We developed it along with Columbia University College of Dental Medicine. It can help you prevent problems, understand conditions and learn about dental treatments.
- Search the Healthwise® Knowledgebase for information about thousands of health topics (in English and Spanish). You can log in using your secure member website at www.aetna.com.

Aetna SmartSourceSM

The smart new way to learn about your health

In just one search, get everything you need to know about a condition, symptom, procedure or health topic. Aetna SmartSource scans Aetna's vast resources to bring you:

- Easy-to-understand health articles and tips
- Related medications, treatment options and estimated health costs
- Aetna programs that may help you manage a condition

Aetna SmartSource is available on your secure member website.

*For Dental PPO/PDN and Vital Savings by Aetna® members only.

Dental benefits and insurance plans are offered and/or underwritten by Aetna Health Inc., Aetna Dental Inc., Aetna Dental of California Inc. and/or Aetna Life Insurance Company (Aetna). Each insurer has sole financial responsibility for its own products.

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Dental information programs provide general dental information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to dental services. Dental benefits and dental insurance plans contain exclusions and limitations. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: GR-9/GR-9N, GR-23, GR-29/GR-29N.

