



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS AIR FORCE PERSONNEL CENTER
JOINT BASE SAN ANTONIO-RANDOLPH TEXAS

MEMORANDUM FOR ALL FORCE SUPPORT SQUADRON COMMANDERS/DIRECTORS

FROM: AFPC/SVP
2261 Hughes Avenue, Suite 156
JBSA Lackland TX 78236-9854

SUBJECT: PLAYpass Program Changes

1. I am pleased to announce changes to PLAYpass, the deployment and dependent restricted assignment support program. These changes ease the restrictions of redeeming the PLAYpass for participation in Force Support MWR programs (excluding food, beverage and resale merchandise).
2. Individuals will no longer be restricted to using only one coupon block per visit per person. Redemption of coupons will no longer be restricted to specific categories. Use of multiple coupon blocks and specific categories will now be able to be redeemed as the card holder desires in Force Support MWR programs (excluding food, beverage and resale merchandise). Also, a PLAYpass card may now be issued for every qualifying deployment and/or dependent restricted assignment.
3. Updated PLAYpass program instructions will be available on www.usafservices.com/managers no later than 15 Jun 2013 at which time the changes will take effect. DCO's were conducted and recorded on 3 Jun at 0730 & 0900 and 4 Jun at 1800. These will also be available on www.usafservices.com/managers.
4. If you have any questions or need additional information, please contact our action officer, Ms. Linda Weston, AFPC/SVPY, DSN 969-7509.

A handwritten signature in blue ink, reading "David Anderson", is located below the list of points.

DAVID M. ANDERSON, Colonel, USAF
Chief, Programs Division